

GAVIN L. ICE

Team Trainer & Eagle Scout · Business / Finance Student · Building Applied AI Skills

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SUMMARY

Eagle Scout and team trainer with a multi-year record of developing people—from elected Senior Patrol Leader to kitchen line trainer on a management-development track. Pairs high-pressure operations experience with business and finance study and an early computer-science foundation. Now building applied AI skills through Anthropic’s AI Fluency and Claude 101 courses.

SIGNATURE PROJECT

Eagle Scout Service Project — Maumee Indian Mission Historical Marker Relocation Completed Feb 2023

Beneficiary: Wood County Museum | Troop 199, Maumee, OH

- Restored and relocated a 1930 Ohio historical marker knocked from its posts by a car—scoped the project, wrote the proposal, and secured approval from the beneficiary, troop committee, and district before any work began.
- Researched the marker’s series and surveyed Wood County for the others; finding them gone, located a surviving example, measured its mount, and used it to **redesign the build**—replacing a plan to weld 92-year-old cast aluminum with a purpose-built H-frame, on the beneficiary’s approval.
- **Recruited and directed 10 volunteers** across **115 total service hours**, managing scope, materials, schedule, safety briefings, and utility clearance; self-funded the \$483 build.
- Delivered the marker to a public park three miles upriver—installed 7 Feb 2023, eighteen days ahead of the rank’s hard age deadline—then worked out the inscription for a brass interpretive plate with the museum.

Eagle Scout, March 2023—with four Eagle Palms (Bronze, Gold, Silver, Bronze II) and 21+ merit badges.

EXPERIENCE

Line Cook & Trainer, Heart of House — Red Robin Sep 2023 – Present

Maumee, OH | Selected for management-development track

- Train and onboard new Heart-of-House team members on station procedures, food safety, and speed standards—**roughly 50 hours** of one-on-one training delivered to date.
- Execute high-volume line service through peak rushes under tight time and resource constraints.

Customer Service Representative — Steak ‘n Shake Dec 2021 – Sep 2022

Toledo, OH | Order fulfillment and customer service in a high-turnover, fast-paced restaurant.

LEADERSHIP & COMMUNITY SERVICE

Senior Patrol Leader (prev. Assistant Senior Patrol Leader) — Scouts BSA, Troop 199 Sep 2019 – Feb 2023

Maumee, OH

- Elected the troop’s top youth leader for 14 months, after 27 months as Assistant SPL—three and a half years of continuous youth leadership.
- Ran weekly meetings, planned activities, and directed service projects while assisting the Scoutmaster; trained and mentored younger Scouts through rank advancement.

Conservation Volunteer — Toledo Area Metroparks Sep 2016 – May 2023

- Conservation projects, wildlife-habitat building, and park cleanups across nearly seven years of sustained community service.

Member — FCCLA (Family, Career & Community Leaders of America) 2022 – 2023

Maumee High School chapter | Community-service projects

EDUCATION

Owens Community College — Business Administration Jan 2024 – Dec 2026 (expected)

Toledo, OH | Began in computer science before focusing into business and finance

Maumee High School — High School Diploma 2023

3.9 GPA | Panther R.O.A.R. Award for Open-Mindedness (2022) | First-chair alto saxophone, marching band

AI & TECHNICAL SKILLS

- **Anthropic AI Fluency & Claude 101:** both certificates completed, 2026.
- **Foundations:** HTML and introductory computer science (Owens)—comfortable around the technical side without claiming to be a programmer. · Regular user of AI assistants; built and shipped **gavinice.com** with Claude Code.
- **Beyond work:** hiking, camping, and motorcycle touring—happiest out West. Open to relocation.